

Four Solutions When Kindle Won't Turn On

I think as a Kindle user, all of us will encounter a problem that Kindle won't turn on. In some cases, it's easy to solve. But sometimes, it really takes efforts to figure out what's wrong with the device and how to fix it. Last weekend, when I bought some eBooks from Kindle store and want to read them on my Kindle fire, I pressed the power button, only to discover that it just won't turn on. After a bit of checking around, I discovered some solutions for this common issue. Fortunately, in most of the time, it can be fixed pretty easy. Here are some tricks to try and extra solutions when these tricks don't work.

Table of Contents

- Kindle locked up, the screen frozen - [Reset Kindle Device](#)
- Charging or battery issues - [Recharge the device or replace the battery](#)
- Broken device - [Fix the broken part by yourself](#)
- The last solution - [Contact Amazon customer service or local repair technicians](#)

Kindle locked up, the screen frozen - Reset Kindle Device

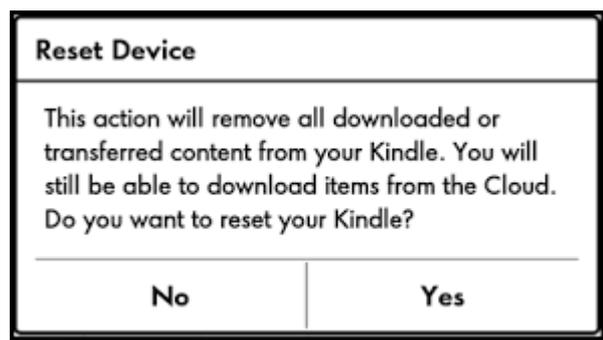
If your Kindle device won't turn on, for most of the time, this doesn't mean that it's "broken" or has a problem. Most of the electronic devices, including smartphones or tablets, have a tendency to become "stuck", when the device is stuck, the power is on but it will not work properly because it's locked up.



HOW TO RESET KINDLE AND KINDLE FIRE

To unlock the Kindle device, the easiest and fast solutions is reset your Kindle device. Press and holding down the power button for 20 seconds or more. Then turn the device back on by hitting the power button again. If this doesn't work the first time, you can try holding the button down for 30 seconds or more. Most of the time, this will be all you have to do to get the Kindle Fire up and working again.

Factory Reset the Device



If the soft reset doesn't work, and the device continues to lock up, you can reboot the device to factory settings to clear out any data or apps. Tap the "Quick Settings" icon and then press "More." Press "Device" and finally "Reset to

Factory Defaults".

You must be careful to do this, because it will delete all the data on your device, although you can download the purchased apps or books later from Amazon Cloud.

Related Reading: [The detailed guide to reset all kinds of Kindle eReader and Kindle Fire.](#)

Charging or battery issues - Recharge the device or replace the battery

Another common reason for Kindle does not turn on is the battery runs out, the device will not turn on unless you recharge it. Plugging the Kindle device into your computer and wait about 30 minutes before trying to turn it on again. If the device refuses to start up, try resetting it again.

If it still won't turn on, it's possible that you have a broken charging cable. The cables that come with the Kindle are not known for their quality. Try charging the tablet with another cord that has a Micro USB connection and see if the device responds. Normally, the charging cord from your smartphones and tablets(Android Device) will work with the Kindle.



And there is another possibility that the battery is broken, then you need to replace a new one. Here is a picture guide for you to replace the battery by yourself - [Kindle Fire Battery Replacement](#), but if you found that it's hard to handle then you need to seek professional help.



Borken device - Fix the broken part by yourself

If neither reset the device nor recharging it solves the problem, the device's hardware may have broken, and you will need to have it repaired or replaced. The Kindle Fire is not easy to open and fix, so unless you have electronics repair experience, contact Amazon to

arrange for repair. But if you want to repair it by yourself, you can follow some video tutorials on YouTube.

Here is a step-by-step video repair guide for the Kindle Fire HD take apart and disassemble. Whether you need to repair a broken part or replace a damaged battery, you can follow this video to fix the broken part.

Contact Amazon Customer Service or Local Repair Technicians

After all these attempts to fix it by yourself, if you Kindle device still doesn't turn on, or you think is too hard to fix the broken part by yourself, you can visit [Kindle official help page](#) for more information, or contact Kindle customer service to get help.

You can also visit [Kindle Facebook](#) page , maybe it will give your a quick response to solve your problems.

If your Kindle has out of One-Year Limited Warranty, or you think is more convenient for you, contact the local Kindle technicians to repair your device.

Copyright © 2011-2016 www.epubor.com. All rights reserved.

